

FAQs:

Where will my doctor be located?

- Dr. Beyerlein and Dr. Stenshoel will be moving to a new location at 911 Country Club Road, Suite 222, Eugene, Oregon 97401 in Fall 2023 (official date pending). This new facility is just minutes away from their current location.
- Drs. Edwards, Gerhards, Haugen, Betterton, Wakefield, and Williams will remain at the current location at 10 Coburg Ste 100, Eugene, OR 97401.

Who will be my nurse?

- We understand the importance of maintaining continuity of care. Therefore, we anticipate that your care team, including your nurse and doctor, will remain the same.

I am currently pregnant. Will anything change in my care?

- No, we intend to keep your location, appointment dates, sonograms, and delivery location (hospital) the same. However, starting in the new year, we will share on-call responsibilities with Women's Care.

Can I continue to access my chart and portal?

- Absolutely. At this time, all physicians plan to continue using our current electronic medical record (EMR) system and your portal access. Rest assured, your previous records with Pacific Women's Center will still be accessible to ensure continuity of care.

How do I contact my doctor?

- After the transition date (Fall 2023, exact date to be determined), you can reach Dr. Beyerlein and Dr. Stenshoel at our Pacific Women's Center phone number: 541-342-8616.
- Drs. Edwards, Gerhards, Haugen, Betterton, Wakefield, and Williams will have a new phone number: 541-896-1429. In case of any confusion, we will provide instructions to direct your call to the correct line.

I already have an appointment scheduled after the transition date. Will it be cancelled or rescheduled?

- No, we aim to make your patient experience as seamless as possible. Your appointment will remain unaffected.

Will I have to have my records faxed to Women's Care?

- No, you will not need to have your records faxed. All your current Pacific Women's Center physicians will have access to your previous records for the foreseeable future, even after the transition.

I chose this practice because I want my doctor to deliver my baby. Will this still be the case?

- In the short term, we plan to continue with our current model. However, in the long run, we will transition to a more traditional "shared on-call model" similar to most obstetrical practices. This means there will be at least one, if not two, doctors available at the hospital around the clock to address your needs, attend deliveries, and provide obstetric care in emergencies. They will also be available for emergency room visits at Riverbend. While this model differs from the one we have practiced since 1996, it ensures safe and efficient bedside care for both office and hospital settings.

We understand that this transition may raise further questions, and we are here to address any concerns you may have. Thank you for your continued trust and support as we navigate these changes together.